STADTWERKE WITTEN

Meter reading made easy.

WHERE CAN I FIND THE ELECTRICITY, GAS AND WATER METERS?

The meters are usually located in the cellar. They may also be inside your home, for example in a storage cupboard or hallway. Other possible locations include a communal hallway or a dedicated utility room. If you rent, ask your landlord or property management company. Homeowners can also check their building plans or floor plans.

Blocks of flats/rented properties

> Cellar, storage cupboard or hallway
> Communal hallway or utility room

Houses/owner-occupied properties

> As above
> Meter locations may also be shown on building plans or floor plans

HOW DO THE METERS DIFFER?

Electricity: An electricity meter usually has the word “Strom” on it, with “kWh” next to the meter reading. On newer meters, the reading and “kWh” appear on the display.

Gas: The meter reading is marked in “m³”.

Water: The meter reading is also marked in “m³”. The meter is round and usually has a cover.

WHAT DO THE METERS LOOK LIKE?

Images for illustration only.

Analogue electricity meter
Unit: kWh



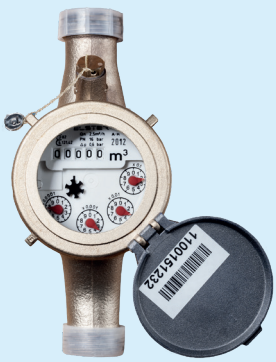
Digital electricity meter
Unit: kWh



Gas meter
Unit: m³



Water meter
Unit: m³



HOW DO I READ MY METER?

To read a meter, you need – regardless of the utility – exactly **two numbers**:

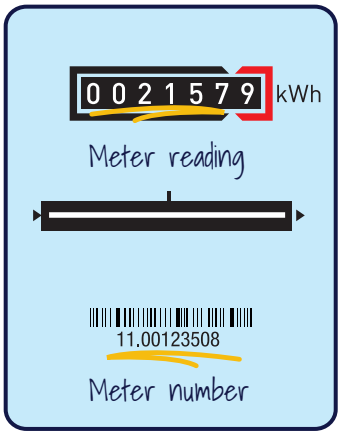
> the meter reading and
> the meter number.

The meter number identifies the household the meter belongs to.
The reading shows how much has been used.

Important! Only record the digits before the decimal point.

On older meters, the digits after the decimal point are often **shown in red. We do not need these digits.**
Heat meters are an exception: please include the digits after the decimal point.

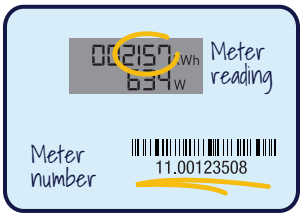
Analogue electricity meter



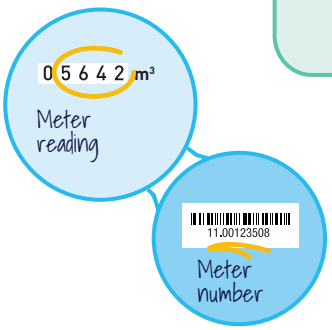
alternative display (with decimal point)



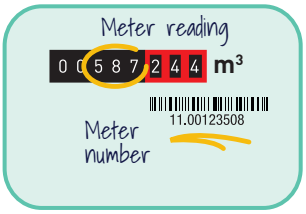
Digital electricity meter



Water meter



Gas meter



WHY DOES MY ELECTRICITY METER SHOW TWO READINGS?

Some meters show two readings under certain conditions. **Please record both readings** and send them to us.

Electricity meters with more than one reading are called dual-tariff meters. They distinguish between two tariffs charged at different rates per kilowatt-hour, for example in homes with heat pumps or night storage heaters.

On digital meters with two registers, the readings alternate every 10 seconds. The display indicates which reading is currently shown.

Do you have solar panels?

If so, you have a bidirectional meter. It measures both the electricity you draw from the grid and the electricity generated by your solar panels that you feed into the public grid.

Please note: PV meter readings should be taken as close as possible to 31. December, as these meters are billed annually on 31. December.

HOW DO I SUBMIT MY METER READINGS?

ANNUAL CONSUMPTION BILL
November/December each year

MOVE-IN/MOVE-OUT READING

When we need your meter readings, we will contact you by post or email and send you a personal reference number. You cannot submit readings before receiving this notification!

It is no longer possible or necessary to submit readings independently via our websites.